



The NWG FROGGER!

Newsletter

incurred in honoring the warranted product. Thanks

for your understanding

Page 1

Is

Spring
Here!!!!

It's always nice to see our spring flowers pop up and bloom. It was nice to see a relatively nice winter of 2020-21 unlike the past year when we had a long period of negative temperatures. With extreme cold temperatures and then warmer, then gets cold again the weather stress's our fish. The PH of the water changes unexpectedly and is impossible to evaluate when it occurs. If this happens and you have some fish mortality you should remove the deceased fish immediately, keep the aerator and/or pump recirculating and get your water features running as soon as possible in the spring creating good water quality. Do a partial water change will benefit water quality check your salt level and bring it up to 1 ½ to 2 percent to help relieve the stress on your fish, stress coat is also beneficial to your water feature. Give us a call and we can help assist you with this if needed.

Fish are active, saying its time to eat. Remember cold temp food first or don't feed them if water temp is below 55 degrees.

As soon as we get everyone's water features cleaned and started the new jobs can be done that we have received deposits for 2021 bookings. Can't wait to get started on the water features for this season, ponds, pondless waterfalls, waterfalls into pools, remodels, and few jobs we didn't get to in 2020

If you're interested in updating your water feature give us a call. Filtration, pumps, streams, water falls, creativity has changed trough the years. We can update your feature for a minimal amount of funds.

Between 60- 70% of our construction is remodeling features that have been constructed by others. If you have one similar to this we will fix or update it. Also if you have a bid proposal from 2019 or 2020 we will honor it if we receive a deposit by May 1st.

As of January 1st 2021 we will honor all manufacture warranties for products purchased from NWG. A service fee will be charged for the Labor

We Have Water Down to An Art!!!



March 24th Natural Water Gardens Retail Center open's for the season
Sat 9-2 Wed- Fri 10-5
Closed Sun-Tue until weather breaks

Froggy Bucks Don't forget to collect your Froggy Bucks throughout the year and be sure to take advantage of the savings in October 2021.

Few Dates to Remember, 2021

April, 15th, 2021 Return your Spring Clean up form
Mother's Day May 5th-8th, Week Specials, buy 2 aquatic plants, get 1 free plus many more specials
Watch for our other Big Specials This Weekend
June, 16th-19th Father's Day week specials buy 2 fish, get 1 free plus many more specials
Check face book for weekly or daily specials



Shinyu is standing on logs and boulders created out of concrete, rebar, and wire lath.

Dan Jennison of (www.jennisonstudios.com) created some concrete sculptured enclosures at Iguana Land I have been around contractors for over 30 years Dan is the most awesome artist I have ever come across, need something special he's the Guy!!

NWG Maintenance Options

Once again this year you have the option of our crews coming to your property starting up and/or cleaning your water feature, or you can do it yourself. All you need to do is call, fax, or mail the form on the back of this Frogger by April 15th, helping us in scheduling cleaning over 350-550 features. This timing allows us to get your water features cleaned in the most efficient way. Be sure to have the pumps, skimmer and biofalls parts, the out side water and electric should be turned on. If everything is not out and ready when we arrive, its expensive to do call backs. Most of the trucks Natural Water Gardens uses for maintenance and construction only get 8-10 miles per gallon, labor and over head is expensive please help us keep cost in control so we can keep pricing competitive. Also touch base with us if you are on a yearly continual opening, closing, or maintenance treatment of your feature. (See pond cleaning on our web site)

Clean your own feature

If you wish to clean your own feature, equipment can be rented from us. Pressure washer, \$35.00 per day, folding tank, \$30.00 per day; cleanout pump & 20' hose, \$30.00 per day; call and reserve what you need today.

Hands free pond enjoyment is available to anyone wishing to have us do your maintenance on a weekly, biweekly, or monthly basis; treating your water feature with NWG products, trimming aquatic plants, inspecting lights, skimmer & bio-falls, and general maintenance. Each program allows you as little work desired or just have us stop by and dress up your feature when needed. We can leave products with instructions for off weeks if you desire, all that's left for you to do is ENJOY.



Maintenance Rates

Distance from shop	weekly	biweekly	monthly
0-30 miles	\$75 / \$65	\$85/ \$75	\$95/ \$85
30-60 miles	\$90/ \$75	\$99/ \$95	\$109/ \$99
60-90 miles	\$129/ \$119	\$135/ \$129	\$135/ \$129

(Regular service fees/season fee booked by April 30th)

Minimum fees are based per feature (pond etc.) any time over one hour will be charged accordingly.

Material cost vary per water feature is Additional
Take advantage of early sign up SPECIALS.

The process is to treat the pond with Prazi 2-3 times per year and follow up with melafix for 2 days after each treatment healing any sores created by the discharge of worms from the fish's body.



It's a preventative maintenance for the health of your fish. The same as when we recommend keeping your salt level at 1-2% for healthy fish. This is the same concept as changing your oil in the car on a regular basis; its (very important) preventive maintenance. Let us know if you would like a treatment.

Don't feed your fish until the water **temp gets up to 50 degrees**; you should start up with low temp food. Look on our web site at the past news letters for more info on maintaining your water features and fish at (www.nwgponds.com)



You Build it They Will Come!!!

2020

What an interesting year 2020 was, we were like everyone else really didn't know what we could or could not do to start last season. When we finally got to open our retail center NWG operated at limited hours until fall closing for the safety of our employees and our clients. Maintenance and construction was a challenge all year trying to safely work. No one contacted covid-19 until I did at the end of the season so that was a big plus for the health and safety of everyone; this year is going To Be Great!!!!

Our Web Site Has Your Supplies!!!!

Go to our web site www.nwgponds.com then on the top right hand area click on shop supplies we will get them shipped out to you.



Another Great winter in Florida. I worked again this past season at Iguana Land in Punta Gorda for Ty Park. Ty's Iguana Land raise's iguanas, monitors, turtles for resale in the pet industry and research purposes. It's an eye opening experience of 100s of varieties of different species, especially there different colors and sizes. The countries they come from some are endangered with only a few thousand left in existence. Ty is opening a zoo to the public in conjunction with the propagation operations.



In 2019/20 I was creating enclosures using wire lath and concrete sculpturing the area to simulate stone and shelving, after they were painted trying to make each enclosure different from the others some of the turtle enclosure have water and falls.

Now in 2020/21 I am back at Iguana Land first Ty wanted 12 pond/streams created in some of the turtle



displays. We created ponds with water falls in some of the enclosures and some with only streams and falls so they look like a natural environment for the different turtle species. Each water feature has a wetland filter for water quality with minimal maintenance and a skimmer to clean surface debris and house the pump, wet lands can be back flushed as needed. Each feature has its own auto fill to maintain water levels.

As of right now when I am writing this article we are in the process of creating filter systems for over 60 other enclosures with water.



If you would like to know more about Iguana Land follow Ty Park in Punta Gorda on face book or Ty's Lizards. Iguana Land should be open to the public sometime this summer??





NATURAL WATER GARDENS
1866 BROWNS MILL RD & RT 20
FREEPORT, IL 61032
815/235-7663
815/235-7662 FAX

[LIKE US ON FACE BOOK](#)

NWG will honor all manufactured warranties, BUT Service Call LABOR TIME IS NOT INCLUDED, FEE WILL BE ADDED

LOCATED 5 MILES EAST OF FREEPORT, IL. NORTH CORNER OF BROWNS MILL RD & RT 20 ~ WATERSCAPE DESIGN/INSTALLATION/MAINTENANCE/RETAIL CENTER ~WWW.NWGPONDS.COM

SIGN-UP SHEET FOR SPRING CLEANING/START-UP

NAME: _____ PHONES: (home,bus,cell) _____
ADDRESS: _____ PHONES: _____
ADDRESS: _____ zip _____
EMAIL: _____
Approximate week you would like pond cleaned/started: _____ (Scheduled based on weather conditions only estimate)
Special Instructions: _____

COMPLETE CLEANING INCLUDES: unplug pump & disconnect check valve, catch/store fish in holding tank/with as much existing water as possible, drain water from pond, power wash rock, gravel & filter mats, cut back aquatic plants as needed, remove debris, check for leaks, reinstall pump, tweak waterfall & stream, check timer, adjust underwater lights, replace light bulbs/fixtures if/as needed, add, water, anti-stress additives, de-chlorinator to pond, acclimate & release fish. Start feature. **If we have to return for replacement of materials at a latter date an additional service call will be added!!!** Average pond cleaning \$495 min.-\$999, some exceeding this depending on size and time. Additional services are \$95 per/hour/per person. **By contracting NWG to start-up/clean your water feature you approve NWG to repair or replace any or all items needed to complete the job that day.** NWG will invoice you for time and material. Service fees will be assessed after 30 days. **NWG will do everything possible to protect your fish, but cannot be held responsible for them.** To have your pond cleaned/started in a timely manner please remit by April 15, 2020 **(price will be adjusted higher on bookings after April 15 2021 do to travel time for limited # of job daily bookings)**

PRODUCTS AVAILABLE UPON REQUEST at service time as start-up/WE ALSO SHIP!!!

Mail to: Natural Water Gardens or Fax: 815/235-7662